

# OPERATIONS & COMPLIANCE SOLUTIONS FOR FIRST-TIER, DOWNSTREAM & RELATED ENTITIES (FDRS)



CMS and state regulators hold plans accountable for organizations that perform delegated administration or medical delivery. However, delegates may struggle with limited compliance resources, limited guidance or competing direction from multiple plans.

## **ATTAC Consulting Group Provides Key Strategies for Plans and Delegates**

### **Collaborating on structural/operational build**

Proven strategies to ensure that FDRs receive effective guidance, staff training, tools and job aids. We also help create incentives focused on measurable outcomes.

### **Defining and testing data streams**

Assistance for plans and FDRs to define, source and test critical data streams exchanged between the organizations, including enrollment, CMS universes, utilization management data, claim encounters and network data.

### **FDR auditing solutions**

Compliance program development and direct audit solutions for FDRs, including mock audits.

### **Monitoring program design**

Guidance for plans to design effective oversight and monitoring processes, including appropriate evaluation metrics and tools.

### **Pre-delegation auditing**

Our audit teams conduct pre-delegation audits covering FDR compliance program and delegated functions.

### **Periodic delegation auditing**

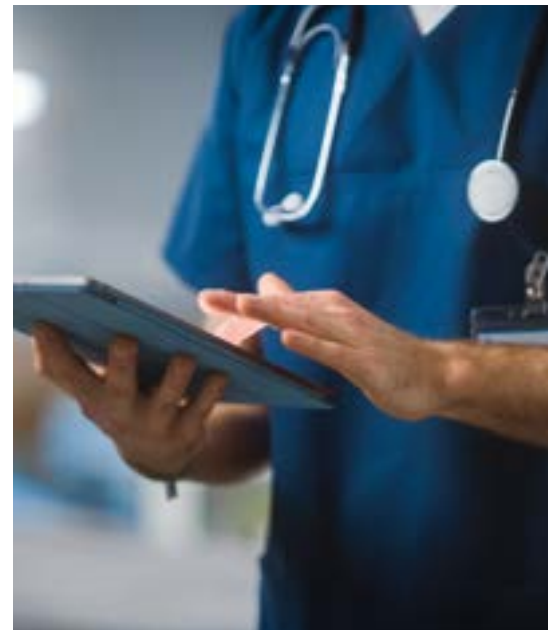
Annual compliance program audit and periodic delegation functional audits covering targeted operations and data accuracy.



## WHY WORK WITH ATTAC CONSULTING GROUP?

**Our solutions cover oversight programs for delegates including:**

- ✔ Pharmacy benefit managers (PBMs)
- ✔ Risk adjustment operations and vendors
- ✔ Outsourced enrollment, claims, dental and vision operations
- ✔ Delegated credentialing, medical management and model-of-care implementation for independent physician associations and medical groups
- ✔ Field marketing organizations and sales agents
- ✔ Fulfillment operations



**Learn how ATTAC can support your FDR needs.**

**Reach us at (734) 214-2990 or [inquiry@attaconsulting.com](mailto:inquiry@attaconsulting.com)**