

# OPERATIONS, TECHNOLOGY & COMPLIANCE SOLUTIONS FOR HEALTH INSURERS & MANAGED CARE ORGANIZATIONS



ATTAC Consulting Group is a national leader in providing advisory, auditing, consulting, technology and business operations solutions to health insurers, drug plans, managed care organizations and provider organizations.

### **Operations Excellence**

Enrollment, claims, customer service, appeals, clinical and pharmacy solutions

ATTAC's tactical approach to ensure accurate and efficient processes, and optimize work flow and throughput, is designed to identify and implement solutions that drive operating excellence and cost efficiency. Our team's experience helping a broad array of clients evaluate and design solutions to operational challenges sets us apart from the competition.

# **Business Transformation and Technology**

Whether it's launching a new line of business, insourcing or outsourcing certain functions, or selecting and implementing new solutions, we provide program/project management expertise and years of end-to-end technology implementation experience to help achieve business objectives. We deliver on-time, on-budget, compliant and effective business transformation and technology projects.

## **Risk Adjustment Optimization**

We guide and drive risk adjustment program optimization and accuracy for health plans, provider organizations and vendors for Medicare Advantage, commercial ACA, ACOs and Medicaid. Our team provides a comprehensive range of risk adjustment operational excellence, consulting, advisory and auditing services.

Learn how ATTAC can support your operations, technology and compliance needs.

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## **Compliance**

Regulatory compliance for Medicare Advantage, Medicaid, ACA, FEHBP, commercial, TPA and self-funded groups

In the increasingly regulated healthcare environment, monitoring compliance is critical for every health plan, provider organization and delegated entity. Maintaining compliance requires constant attention, effective controls, and monitoring tools and programs. ATTAC is nationally recognized in regulatory interpretation, design and operation of effective compliance programs within government health and commercial market segments.

#### Auditing

ATTAC specializes in operations performance auditing, Medicare, Medicaid and ACA compliance audits, data validation, HHS RADV, and state market conduct audits. Our experienced audit managers and proven processes are focused, targeted and efficient.

#### **Provider Network Management**

Building and managing effective provider networks and operations is a foundation for managing cost, quality and value, along with enhancing member engagement and provider satisfaction. ATTAC supports all provider-related activities for plans and providers (health systems, CINs, ACOs, IPAs) with our expertise in network strategy and development, and network operational effectiveness and compliance. Our experienced team offers a flexible approach to meet the specific needs of clients in commercial, Medicaid, Medicare and worker's compensation programs across the United States.

#### **Pharmacy**

ATTAC's team includes clinical pharmacists and researchers with extensive experience providing support to the pharmaceutical industry, health plans, legal firms and their clients.

# **Training & Interim Staffing**

ATTAC has developed a series of programs to support plans' training needs, take pressure off internal teams and ensure staff is educated on all facets of regulatory requirements. We also provide interim staff for most operational roles.