

CASE STUDY

Expert Support Helps Plan Protect Millions in Risk Revenue

Amid a critical reporting cycle tied to millions in risk-adjusted revenue, a leading health plan faced sudden staffing gaps when both of its lead analysts went on leave. ATTAC provided immediate, high-caliber analyst support to maintain submission accuracy, safeguard payment integrity, and keep financial performance on track.

CLIENT PROFILE

Midwestern Marketplace issuer with 35,000 members across two HIOS IDs

THE CHALLENGE

With both lead analysts unavailable during a critical reporting window, the plan faced mounting risk to its revenue accuracy and compliance. Incomplete EDGE Server submissions or coding errors could have led to unfavorable risk transfers, HHS-RADV exposure, and significant payment loss. The compressed timeline left no room for onboarding or data correction, putting millions in risk-adjusted revenue, and the future of their ACA plans, at stake.

THE ATTAC APPROACH

- Deployed a senior ATTAC consultant to assume both analyst roles and sustain revenue-critical workflows
- Led daily operations for Medical Record Review and EDGE Server submissions to ensure data accuracy and payment integrity
- Collaborated across internal teams and vendors to validate records, minimize revenue exposure, and maintain compliance continuity

OUTCOME

ATTAC's rapid deployment of expert analyst coverage ensured uninterrupted revenue flow and compliance during a critical reporting cycle. By maintaining payment accuracy and data integrity throughout the EDGE Server process, the plan avoided costly risk-transfer losses and reinforced confidence in its financial performance.



RESULTS

- ✓ Completed all EDGE Server submissions **on schedule** with **zero data or revenue discrepancies**
- ✓ Maintained **full payment accuracy**, preserving millions in annual risk-adjusted revenue
- ✓ Delivered **four weeks of post-transition support** to sustain performance and ensure continued financial integrity

Safeguard your risk revenue with proven, on-demand expertise.

 REQUEST INFO

 SCHEDULE A CALL